

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. You can call our Admissions Office or our Clinic and they will be happy to make the language service arrangements for you.

Tyler County Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Tyler County Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Tyler County Hospital:

Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as: Qualified interpreters

Information written in other languages

If you need these services, contact Sondra Williams, CEO.

If you believe that Tyler County Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Sondra Williams CEO,
1100 West Bluff,
Woodville, Texas 75979,
Ph. 409-283-6400, Fax: 409-283-5961,
Email: swilliams@tchospital.us.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sondra Williams, CEO is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201
Ph. 1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.